

SA hope center™

Nurture. Empower. Transform.

ANNUAL REPORT 2020





What a year 2020 was. A year of tremendous loss and challenges across our nation and in our beloved San Antonio community. 2020 was also a year in which we continued to give thanks to God and our dedicated, generous supporters who ensured that those with the deepest needs had a critical lifeline at the SA Hope Center.

In 2020, the SA Hope Center experienced significant growth in the number of individuals and families seeking assistance, *many for the very first time as their jobs disappeared overnight*. Many of our families, and even staff, experienced the loss of a loved one due to COVID. And the need for immediate food and housing assistance continues to persist.

But thanks to our amazing supporters, a God that continues to provide, and a staff that compassionately continues to serve those in crisis, we are here to assist with both the emergency needs and a plan for long-term stability. Our job readiness programs, financial literacy classes, computer skills programs, and many other services continue to grow to meet the needs of the community.

THANK YOU for your compassion and generosity in 2020.

We are better together.

Megan

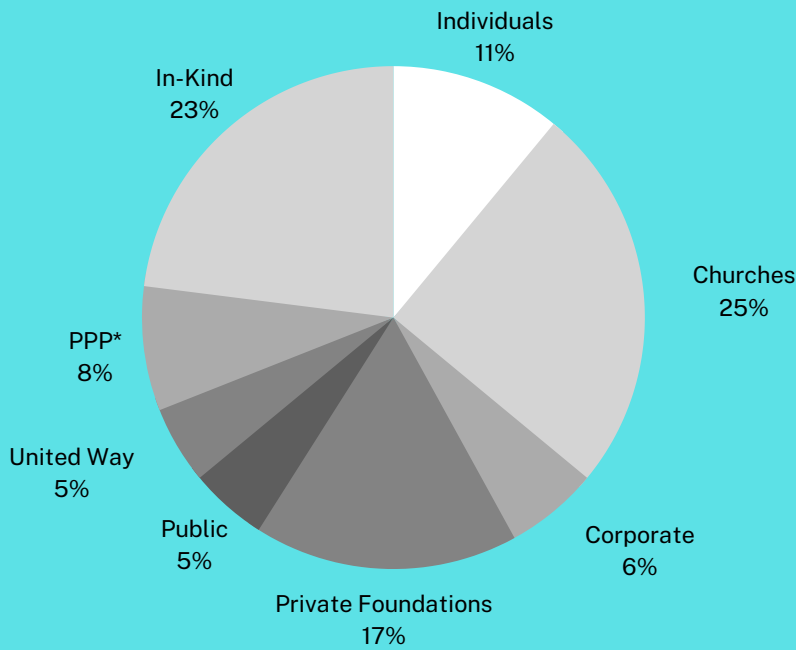
MEGAN LEGACY

CEO, SA HOPE CENTER

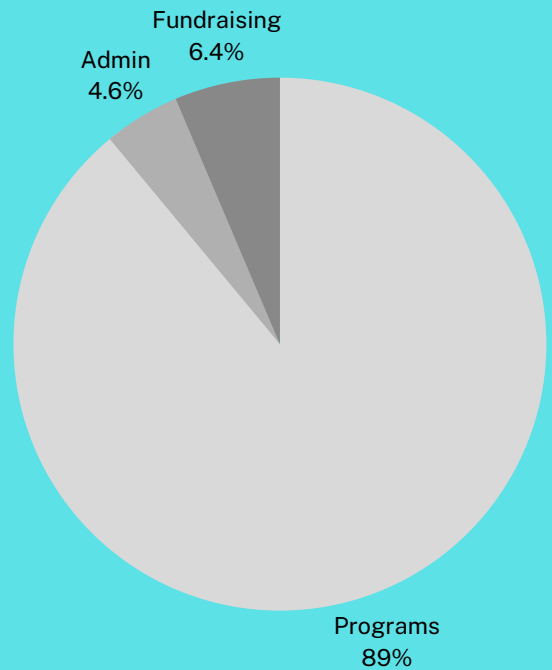
2020 FINANCIALS

unaudited

Revenue

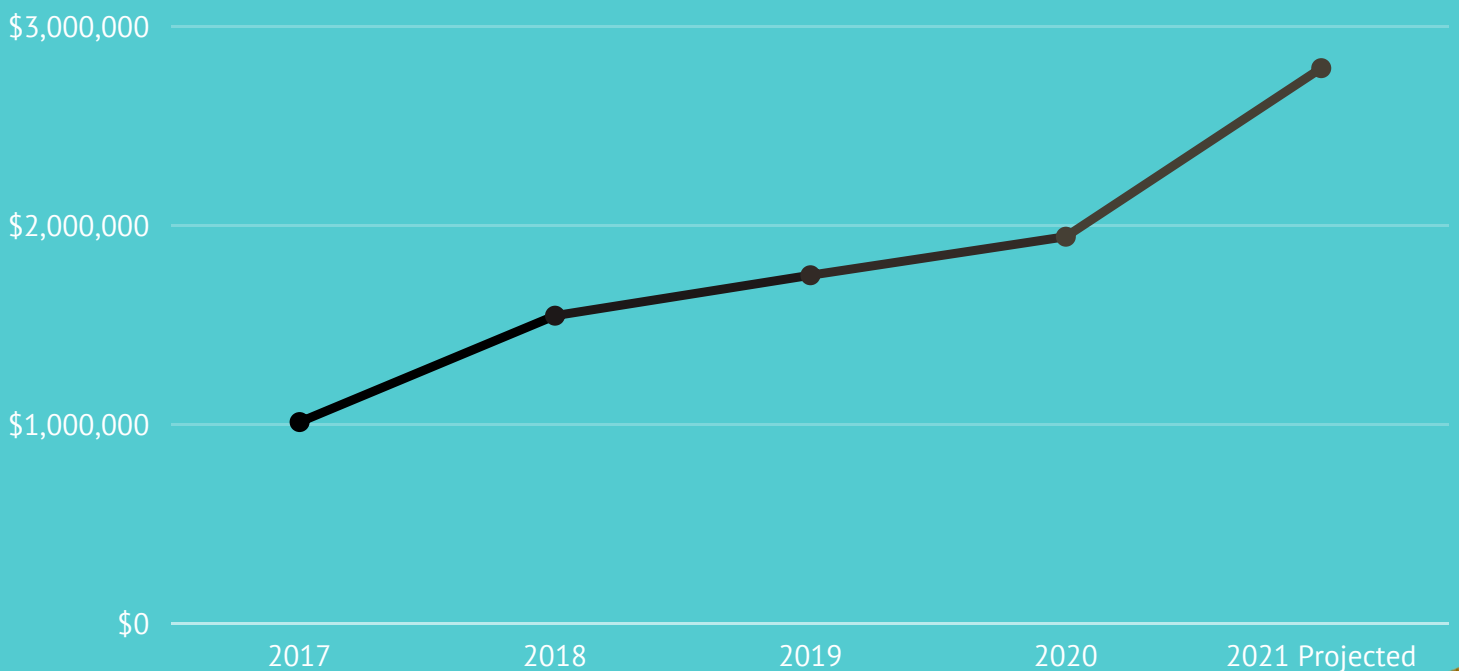


Expenses



*Payment Protection Program CARES Act

OPERATING BUDGET GROWTH: 2017 TO 2021



2020 COVID Response



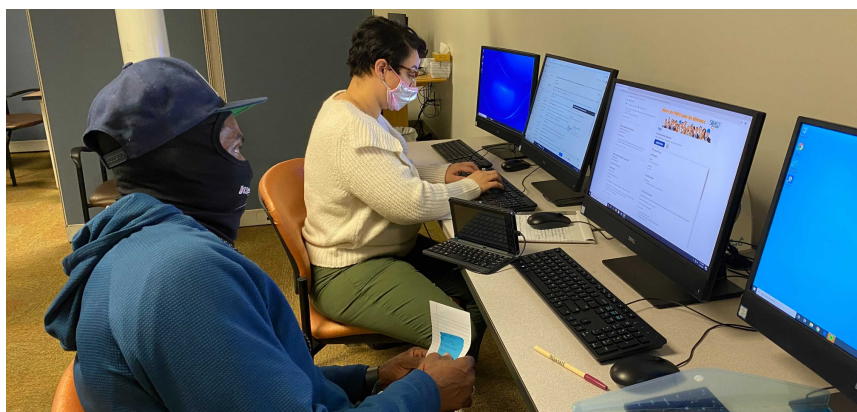
39,642 individuals received food assistance in the first 10 weeks of the pandemic.



Partnered with H.E. Butt Foundation and the Family Independence Institute to provide **398 grants of \$500** to struggling families.

Distributed 500 "It's going to be O.K." books about COVID to children in partnership with H.E. Butt Foundation.

32,000 masks and sanitizer kits provided in partnerships with Bank of America & the Orsinger Foundation.



Assisted **220** job seekers with finding new employment and **launched technology literacy classes** to help our community find jobs in a virtual world.



We began a new partnership with the Texas Department of Housing and Community Affairs (TDHCA) and the South Alamo Regional Alliance for the Homeless to provide permanent housing funds for the homeless and homeless prevention dollars for those facing eviction.





Our programs follow a **holistic, relationally-focused, multi-disciplinary** model of social intervention.

parenting classes

CPS & probation certified



workforce development

job training classes



one-on-one social work mentoring

personalized goals to reduce barriers & build stability



food & clothing assistance

client choice



financial literacy classes

managing money



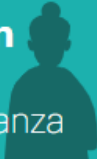
on-site education partners

Restore Education



senior citizen program

Project Esperanza



spiritual care

pastoral services, counseling

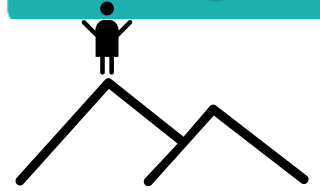


health & nutrition education



1,645 in-person, one-on-one case management sessions

5,667 virtual, one-on-one case management sessions



1,329 households increased stability



495 participated in Parent University

102 participated in GED/ESL classes

796 took an orientation to financial literacy and nutrition class



2,607 total households enrolled in programs offered at four locations



- 1 Main Campus
- 2 First Presbyterian Church
- 3 Restore Education
- 4 Good Samaritan Community Services



San Antonio has the largest socioeconomic gap in the U.S.

Highest percentage of families living in poverty per capita among the top 25 largest metro areas nationwide.



1 in 4 children are food insecure.



1 in 2 families don't make enough money to afford basic living expenses.



Vision

End systemic multi-generational poverty.

History

SA Hope Center began in the 1980s as the benevolence ministry of Oak Hills Church, later becoming a 501(c)(3) nonprofit in 2001. In 2014, the SA Hope Center's program model took a shift from a food pantry program to a multi-faceted social service agency that **addresses the root causes of poverty** to help the community become **holistically sustainable**.

Goal

In crisis

Flourishing

Building stability

Our Team

25

employees

40+

social work interns

200+

volunteers

Christ-like culture

compassionate service relationships empowering diversity

We collaborate with dozens of partner organizations in San Antonio to serve the community.

SA Hope Center Leadership

BOARD OF DIRECTORS

Bruce Barnard, Chair
Ken Smith, Vice Chair
Carla Bergner, Secretary
Leo Munoz, Treasurer
Niki Belmares
Bob Buckley
Becky Cervantez
Jonathan Collins
Davida Lambert
Derek Plantenga
Al Phillipus
Eric Whittington

EXECUTIVE STAFF

Megan Legacy - Chief Executive Officer
Heather Pullen, LCSW - VP of Programs
Beatrice Casas - Dir. of Administration
Janiece Cantu, LMSW - Dir. of Case Management



sahopecenter.org
#wearebettertogether

SAVE THE DATE

Holes for Hope
Golf Tournament
April 16

Better Together
Luncheon
October 14

www.sahopecenter.org/events